

# California at the Launch of a New Industry

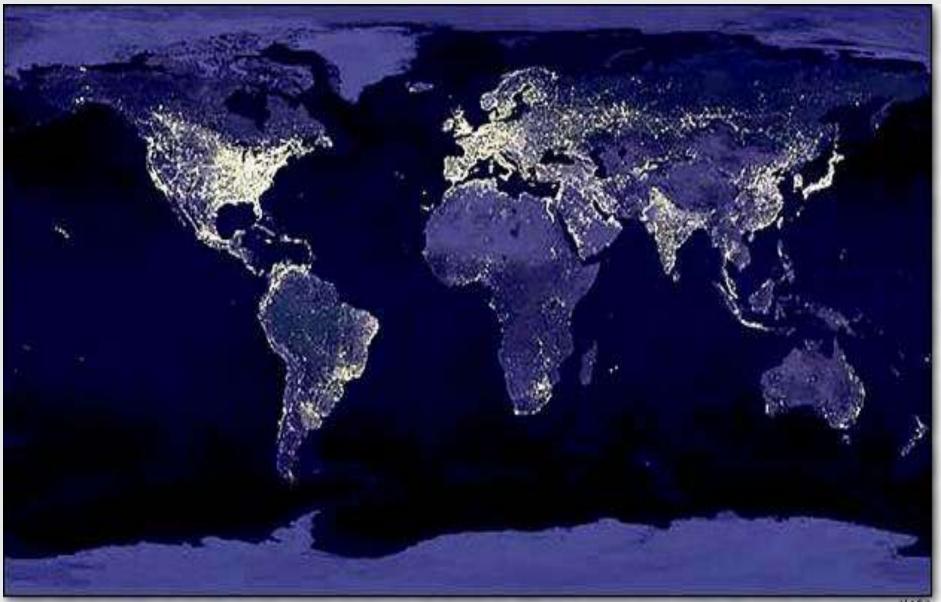
Terri Pollino, AeroVironment, Inc., EV Solutions



"Energy is the single most important problem facing humanity today... We need to somehow provide clean, abundant, low-cost energy throughout the world to the 6 billion people that live on the planet today, and the 10+ billion that are expected by the middle of this century."

- Richard E. Smalley, Nobel Laureate





### Agenda



- AV Background & Overview
- EV Charging Basics
- Home EVSE Installation Process
- Customer Support Program
- Evolution of EV Infrastructure

## **AeroVironment & Innovation Clean Transportation Experts for 40 Years**

ALF

- California based AV develops, manufactures, and markets Efficient Energy technologies and Unmanned Aircraft Systems
- NASDAQ: AVAV
   AV focuses on the development and commercialization of innovative technologies
- A unique record of achievement
  - Industrial PosiCharge<sup>™</sup>, market-leading industrial EV fast charging – over 14,000 systems delivered
  - Pioneer and market leader in small unmanned aircraft systems – over 15,000 air vehicles delivered
  - Leading provider of testing and simulation systems to EV, PHEV, and advanced battery and fuel cell developers
  - Global Observer, first liquid-hydrogen powered unmanned aircraft system
  - Conceived and developed the GM Impact, the first modern EV









# Driving the Broad Adoption of EVs with Innovative Solutions





e

Fleet EV Solutions

2011



The first modern EV

1989



"Gen 1" Public EV Chargers



**Industrial EV Charging** 



**EV Testing and Simulation** 



battery mai



"Gen 2" Public EV Fast Chargers



**USABILI** 

stems integration

# Recognition of Two Decades of Commitment AV in the News...









Frost & Sullivan EV Charging Station Customer Service Leadership

Deloitte Technology Fast 500™

Forbes 200 Best Small Companies

Automotive News PACE Award

Fortune Magazine "Cool Company"

# The Basics: Charging Method Primer EVSE is Just One of Three Ways to Charge: Safe, Reliable, Simple



### **Level 1 Charging - Trickle**

- Portable "plug" for the home
- 120 AC-15A standard outlet
- Delivers power from the wall to the on-board charger
- Time from fully depleted to fully charged: 18 hours

### **Level 2 Charging – EVSE Charging**

- Fixed EVSE charging station for the home (and public)
- 240V AC 30A fixed installation
- Delivers power from the wall to the EV's on-board charger
- Time from fully depleted to fully charged: 8 hours
- Accommodate today's 3.3kW and future 6.6kW on-board charger

### Level 3 Charging or DC Fast Charging

- DC fast-charge station for the public ("gas pump")
- 480V AC
- Delivers DC energy, bypassing the on-board charger
- Time to fully charge 10 30 minutes







### The Basics: SAE J-1772 Connector

#### **Automotive Standard for All New Electric Vehicles**



Connector for Level 1 and Level 2





Chevy Volt



Mitsubishi iMlev

Example of some of the many model EVs debuting over the next year



**BMW Active E** 



Nissan LEAF



**Electric Ford Focus** 

### The EVSE Hardware

#### **Application Breadth, Functionality Depth**





Base EVSE configuration

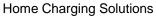
Wall or pedestal mount

Single-phase up to 30A

Smart module option

Indoor or outdoor





**EVSE-RS** 



With the IEC16296 inlet, Mode 3, Type 2 (Mennekes). Wall or pedestal mount Indoor or outdoor Smart module option







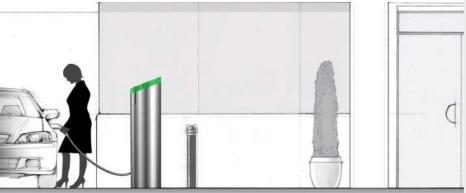
**Public Charging Solutions** 

EVSE-Multi
Dual configuration
Quad configuration
All functionality of RS
Reduced install cost
Weather resistant

#### **EVSE-CS**

Commercial outdoor Fleets and public charging POS and cord security Adaptable 3-phase input Comm options



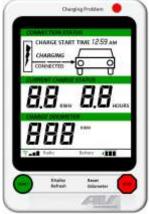


# Infrastructure and Network Services Providing Data and IT-Driven Solutions













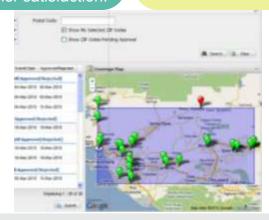
EV Data
Communications links and
Back end systems that
Provide Portal and mobile
Access to Charger Data.

Utility Integration
Demonstrated Integration
with Utilities Advanced
Metering and Energy
Mgmt Platforms with open,
Standards-based options.

CRM Backend
Robust CRM System ready
for OEM integration,
utilizing EV owner,
Installer, and OEM touch
points to ensure complete
customer satisfaction.

ERP System
3PL, IT backend, and infield tools able to provide information & traceability at all stages of product and service fulfillment.





### **AV Installation Services Overview** End-to-End Support

### acrovironment

### ■ The Team

- Experienced and exclusive installers/service providers
- Comprehensive national coverage
- Licensed and insured electricians
- Local codes/permitting knowledge
- Fully trained and certified

#### The Installation Services

- Real time/Web based scheduling and payment
- Site assessments and application services
- Service upgrades (trenching, panel upgrades)
- Turn-key installation
- On-site user training

#### The Post Installation Services

- 24/7 call center and help desk support
- On-site troubleshooting
- Proprietary vehicle simulation tool for test and troubleshooting









### The Residential EVSE Installation Process



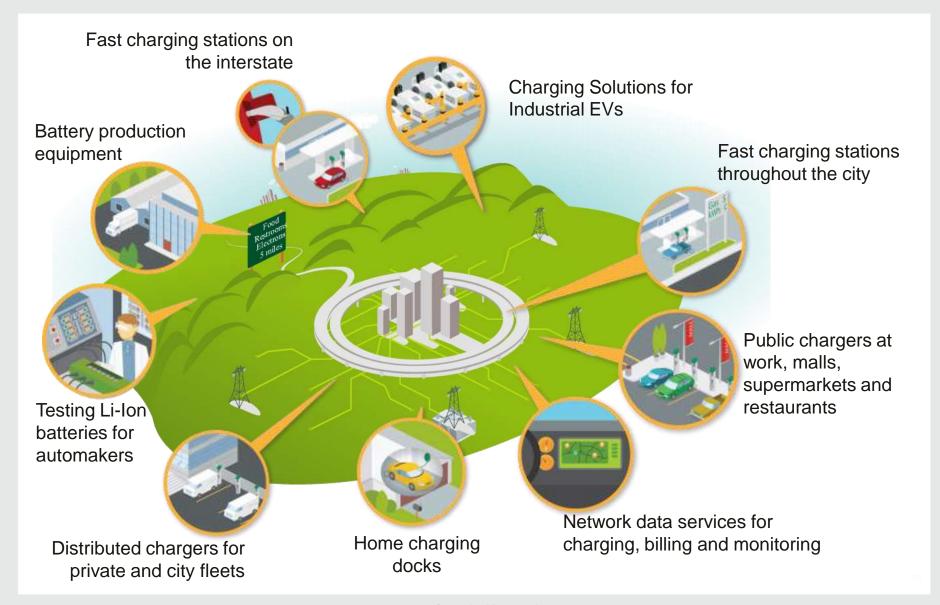
### **Seamless User Experience**

AV provides our customers with "hassle free" 3- year on-site warranty and professional, experienced installation supported by AV customer hotline services 24/7

Site Assessment Quote and Permit EVSE Installation Training



### **EV Ecosystem – A Look Into The Future**



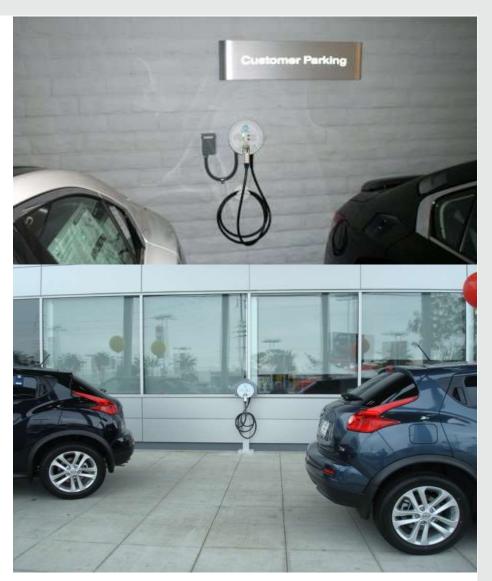
### **Public and Private Infrastructure Installations**



### **Underway Across the Country**

- AV installations
  - Level 2 Charging Docks (residential and commercial)
  - Nissan LEAF Dealerships
  - VIPs and Celebrities
  - States from Maui to Maryland





### **Questions**



Thank you

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